

ISN'T IT TIME THE 1% STOPPED SENDING THE JOBS OF THE 99% OUT OF THE COUNTRY?

VERIZON EARNS billions in profits. Verizon executives make millions. Verizon pays \$0 in federal taxes. *Yet Verizon sends thousands of jobs to non-union contractors in the U.S. and in other countries that almost invariably pay lower wages and less in benefits.*

- For DSL tech support alone, 2,600 jobs are done in Mexico, India, Canada, and the Philippines.
- Within the U.S., Verizon jobs go to contractors in lower wage and “right-to-work” states like Texas, Florida, and Utah.
- More FSC jobs are contracted than are done in-house by union workers.

There is nothing our economy needs more right now than good jobs. Every job that Verizon outsources is one less good job here in each of our communities.

All kinds of work is being contracted, including:

(Some may not apply in every state.)

- Customer sales & service
- Billing
- Dispatch
- eService eMail, chat, and offline
- Copper repair
- Fiber Solutions Center tech support
- DSL desktop support
- In-home installation and networking
- Inside wire
- Door-to-door sales of FiOS
- VZ Business monitoring work

CONTRACTED WORK



Support the Call Center Worker and Consumer Protection Act

A new bill in Congress would deny federal grants to and restrict federal contracts with employers that relocate call center jobs to another country. It would also require agents to disclose their physical location.

Ask your rep to support H.R. 3596, the Call Center Worker and Consumer Protection Act. Call 888-877-2040 and ask for your Congressman's office.